



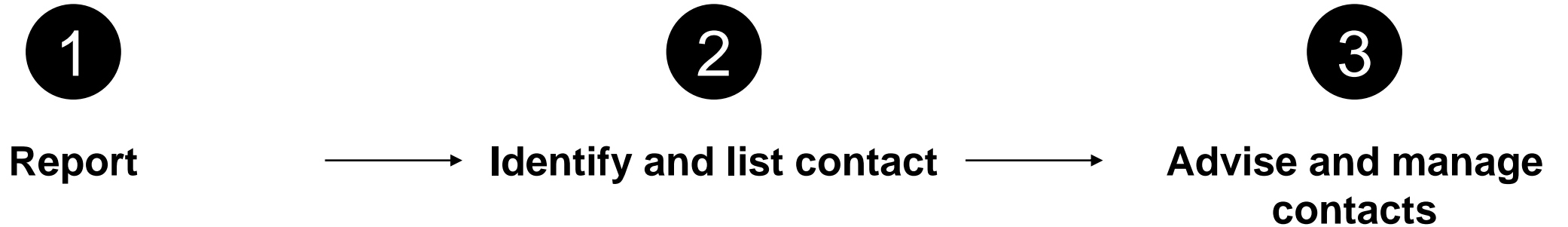
GEES

Daily meeting: Testing and contact investigation

Daily workgroup output – April 19th

Workstream lead author: Emmanuel André

Key steps for contact investigation

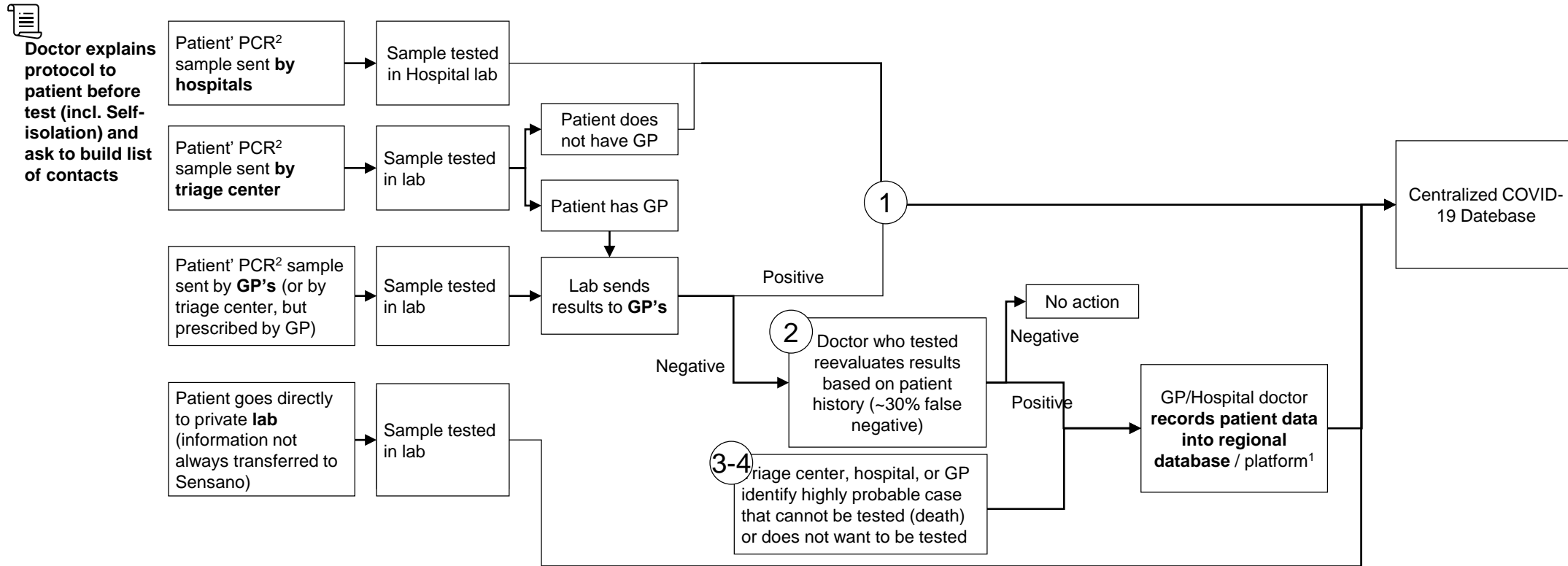


1 Report

VERY PRELIMINARY NO POLICY RECOMMENDATION TO BE CHECKED ON GDPR COMPLIANCY BY LEGAL EXPERT

POTENTIAL OPTIONS ONLY – ALTERNATIVE WITHOUT APP ALSO POSSIBLE

Script to be built (+communication material)



1. Data needed:

Test info: date, result, RIZIV/INAMI number of prescriber.

Patient info: NISS, phone number, address, name of patient, contact of doctor, caregiver if patient not eligible for self assessment (children, handicapped, elderly, no cellphone, etc.) and first contact for emergency, is patient a health care worker or an elderly care worker?

If patient hospitalized, make this info available, hospitalisation date, name, site, department of hospital, doctor contact within hospital


2. If Antigen test result available, make data available too: date, result, INAMI/RIZIV number of prescriber

3. Incl. case of patient refusal of performing test. For this step of patient monitoring, set up communication campaign to all GPs with suggestions of different available software, and point to existing training material. Contact DMI providers to integrate these monitoring results.


(4) If a doctor overrules the test result by flagging a test-negative patient as an index case, consider patient as index case but keep both pieces of information (test and doctor decision)

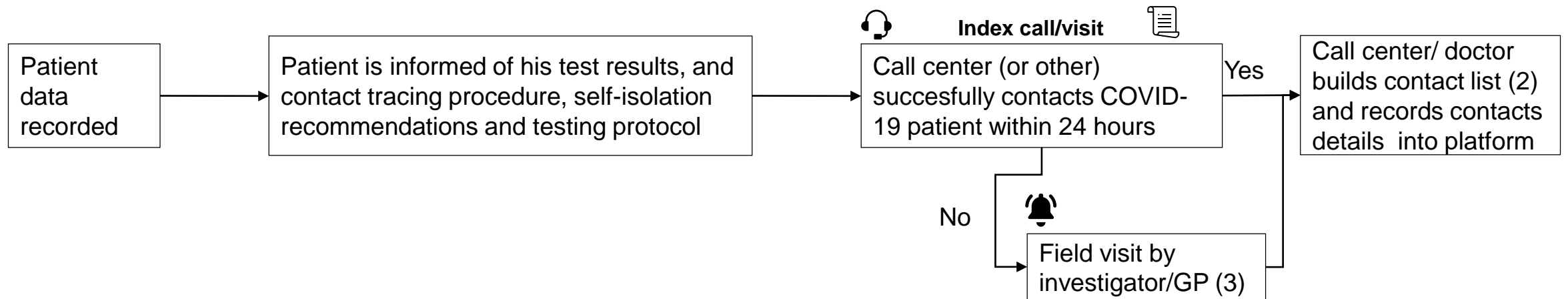
2 Identify and list contact

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 Field visit

 Call interview



1. In case a patient is hospitalized, only contacts prior to hospitalization will be considered

(2) **Data to be recorded for each contact** : Name, address, date of birth, phone number(s). **For each call, record** date of each attempt of call, outcome (index case answered or not)

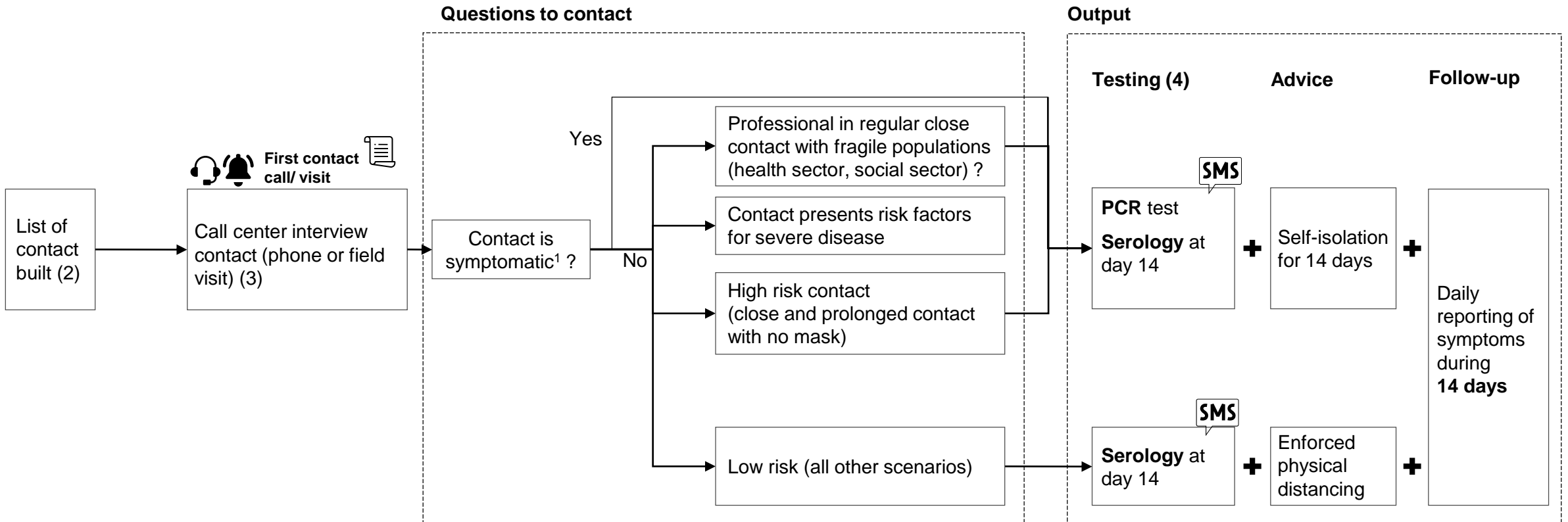
(3) **Make sure that the front end software used by call center agents would also be available to field workers on mobile devices** → Frank?

3 Advise and manage contacts (1/2)

First contact call

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Interview performed by call or by home visit (if no answer from call in 24hrs)




1. Script should include timing (for how long has the case been symptomatic ?)
- (2) If antibody test result available and test is positive, flag contact as lower priority (but still to be contacted)
- (3) Data to be recorded or updated during call : NISS, Date of birth, Name, Address, Phone number(s), is elderly care worker, is health care worker, symptoms ([Wouter/Thomas] provide precise list) and comorbidities ([Wouter/Thomas] provide precise list).
- (4) [Frank] Investigate how to implement secured sms-based prescription scheme for lab tests (pcr or serology)


3 Advise and manage contacts (2/2)

Follow up contact call

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 Script to be built

 Interview performed by call or by home visit (if no answer from call in 24hrs)

